



# Te Anau TOP 10 Holiday Park

Welcome to Te Anau. We are located just across the road from shops and restaurants and only a 7 min walk to the lake front. Our park offers a spacious quiet home away from home for you and your family and we're a great base for exploring Fiordland and Milford Sound.

15 Luxmore Drive, Te Anau 9600, New Zealand  
T: +64 3 249 8538 / 0800 249 555  
E: stay@teanautop10.co.nz  
W: teanautop10.co.nz

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## Park Services

### Reception

Please check our notice board located outside reception for our current office hours and an after-hours phone number for emergencies and our after-hours manager.

### Arrival and Departures

All our units are NON-SMOKING units. Please leave your unit clean and tidy on departure. **Check-out/departure time is 10.00am.** Should you require the unit or site after 10.00am, please contact reception.

### Behaviour and Conduct

- Reasonable behaviour and dress at all times.
- No loud swearing or bad language.
- Excessive drinking and parties are forbidden.
- Quietness between 10.00pm and 8.00am includes no radio or music please. If we hear you two tent sites away, then you are too loud.
- Management reserves the right to refuse admission to any person and/or remove from the holiday park, any person, who in their opinion does not conduct themselves in a decent and reasonable manner. No refund will be made in such circumstances.
- Consideration must be shown at all times to other guests.
- Loss or accidents are not the responsibility of management.

### Visitors

For the safety of all in our park, all visitors must report into reception on arrival prior to entering the holiday park. Visitors are by courtesy of management at all times and must depart by 9.00pm. No visitor cars are permitted in the holiday park grounds.

### Damage

All damage is to be reported to reception immediately. If required, the cost of damage to park property will be recovered. This includes the discharge of fire extinguishers without need.

### For Hire

Go Carts, E-scooters and DVD's are all available for hire at reception.

### Campervans and Caravans

- All campervans are to have a current electrical warrant of fitness (EWOFF) and comply with LPG standards (NZS 5423:1996).
- All campervans and caravans must have their own waste water containers.
- Chemical toilets and waste water must be emptied in the dump station only, (located behind reception) do not empty chemical waste down the toilets.

### Dog Friendly

We are a dog-friendly park, however management reserves the right not to accept any dogs into the park. All dog owners must read and sign the Pet Policy Agreement in full on arrival. Dogs not permitted in any buildings.

### BBQ

Available for all guests, located out front of reception.

### Cooking/Crockery Packs

Complete cooking packs are available from reception. It includes pots, fry pan, plates, cutlery, cups and utensils.

### Laundry

Situated between beside the communal kitchen. Coin operated machines. Each cycle runs for approx. 40 mins.

### Hot Tub

A private hot tub is available for booking during reception hours.

### Servicing

Daily towel servicing and rubbish removal is provided for all Motel, House and Ensuite Units.

### EV Vehicles

EV charging from our units is not permitted.

### Unlimited WiFi

WiFi password is: Top1020 (case sensitive).

### Play area / Jumping Pillow

Use of play area and jumping pillow at own risk, we ask that all children be supervised while using these areas.

### Booking Service

Free booking service at reception for:

- All your activities.
- Restaurants.
- Next TOP 10 Holiday Park.

### Activities

- Milford Sound
- Doubtful Sound
- Fiordland cinema
- Discovery room
- Disk golf
- Mini golf
- Fishing
- Jet boating
- Bird wildlife park
- Quad bike adventures
- Horse treks
- Glow worm caves
- Nature walks
- Shopping
- Scenic flights
- Bike hire and cycle tracks

Information and bookings for all these activities and more are available from reception.

### Emergency Contacts

**Extreme Emergency: Dial 111**

**Fiordland Medical Centre:** 03 249 7007

**Te Anau Police:** 03 249 7600

**Reception:** 03 249 8538

### In case of Emergency

In case of a fire, please follow the fire evacuation plan in your room and meet at the assembly area near the jumping pillow. In case of an earthquake, DROP COVER HOLD until shaking stops and proceed to the evacuation assembly point.

Use your TOP 10 card to receive discounts at



See reception & become a member today!

- Powered Sites
- Non-powered Sites
-  Bathrooms
-  Accessible Bathroom
-  Internet/TV Lounge
-  Laundry
-  Kitchen / Dining
-  BBQ Area
-  Jumping Pillow
-  Playground
-  Rubbish & Recycling
-  Camper Van Dump Site
-  Spa
-  Fresh water
-  Smoking Area



 Unlimited Free WiFi  
 Password **Top1020**